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| **Indicator** | **Description** | **Denominator** | **Numerator** |
| hop18a | Median Time from ED Arrival to ED Departure for Discharged ED Patients-Overall Rate | Includes all cases except:   * Cases without a valid E/M code on Table 1.0 * Discharge disposition was expired, left AMA, or unable to be determined * Arrival date is <01/01/2024 * Time of arrival is not a valid time * Date the patient departed from the ED is not valid * Time the patient departed from the ED is not valid | Score is the median time\* from ED arrival to ED departure for cases included in the denominator  \* If the pre-filled date/time doesn’t match the documented date/time but it is within 10 minutes prior to or after the documented date/time, the pre-filled date/time will be used.  If the prefilled date/time is more than 10 minutes before or after the documented date/time, the documented date/time will be used. |
| **hop18b** | **Median Time from ED Arrival to ED Departure for Discharged ED Patients-Reporting Measure** | **Includes all cases except:**   * **Cases without a valid E/M code on Table 1.0** * **Cases with a code on Table 7.01** * **Discharge disposition was non-VA acute inpatient care or a VA or DOD hospital; expired, left AMA, or unable to be determined** * **Arrival date is <01/01/2024** * **Time of arrival is not a valid time** * **Date the patient departed from the ED is not valid** * **Time the patient departed from the ED is not valid** | **Score is the median time\* from ED arrival to ED departure for cases included in the denominator**  **\* If the pre-filled date/time doesn’t match the documented date/time but it is within 10 minutes prior to or after the documented date/time, the pre-filled date/time will be used.  If the prefilled date/time is more than 10 minutes before or after the documented date/time, the documented date/time will be used.** |
| **hop18c** | **Median Time from ED Arrival to ED Departure for Discharged ED Patients-Psychiatric/Mental Health** | **Includes all cases except:**   * **Cases without a valid E/M code on Table 1.0** * **Cases without a code on Table 7.01** * **Discharge disposition was expired, left AMA, or unable to be determined** * **Arrival date is <01/01/2024** * **Time of arrival is not a valid time** * **Date the patient departed from the ED is not valid** * **Time the patient departed from the ED is not valid** | **Score is the median time\* from ED arrival to ED departure for cases included in the denominator**  **\* If the pre-filled date/time doesn’t match the documented date/time but it is within 10 minutes prior to or after the documented date/time, the pre-filled date/time will be used.  If the prefilled date/time is more than 10 minutes before or after the documented date/time, the documented date/time will be used.** |
| Indicator | **Description** | **Denominator** | **Numerator** |
| hop18d | Median Time from ED Arrival to ED Departure for Discharged ED Patients-Transfer Patients | Includes all cases except:   * Cases without a valid E/M code on Table 1.0 * Discharge disposition was anything other than general inpatient care or DOD or VHA hospital * Arrival date is <01/01/2024 * Time of arrival is not a valid time * Date the patient departed from the ED is not valid * Time the patient departed from the ED is not valid | Score is the median time\* from ED arrival to ED departure for cases included in the denominator  \* If the pre-filled date/time doesn’t match the documented date/time but it is within 10 minutes prior to or after the documented date/time, the pre-filled date/time will be used.  If the prefilled date/time is more than 10 minutes before or after the documented date/time, the documented date/time will be used. |
| **hop23** | **Head CT/MRI Results for Acute Ischemic or Hemorrhagic Stroke-Patients Who Received Scan within 45 Minutes of Arrival** | **Includes all cases except:**   * **Cases without a valid E/M code on Table 1.0** * **Arrival date is <01/01/2024** * **Cases without a code on Table 8.0** * **Discharge disposition was expired, left AMA, or unable to be determined** * **A CT or MRI scan of the head was not ordered during the ED visit** * **There is no documentation of last known well** * **Patients with last known well time more than 120 minutes prior to arrival at the OP or ED of this VAMC** | **Cases included in the denominator will pass if:**   * **Time of arrival is a valid time** * **There is documentation of last know well and**   + **the date last known well is a valid date and**   + **the time last known well is a valid time and** * **Date the head CT or MRI interpretation was completed/ reported is a valid date and** * **Time the head CT or MRI interpretation was completed/ reported is a valid time and** * **The head CT or MRI interpretation was completed/ reported within 45 minutes of arrival ED of this VAMC** |